



230 Intensives Ltd – Course Content Review Policy

This policy sets out how we (230 Intensives Ltd) ensure the quality and accessibility of our courses are maintained. The responsibility for the Review process lies with the company Directors.

Course materials are designed by industry leading experts who are fully qualified in their fields. In the event of major policy, rules or governing body updates then learning material will be revised and updated accordingly. This will be done on an annual basis. Annually, a review by a subject-matter specialist will be conducted. This process will sample the course materials and evaluate the quality and correctness of the materials. Changes recommended should be reported to 230 Intensives Ltd within 30 days of the review process completing, and changes will be made as required. This may involve materials being re-written or re-filmed which will be completed within a reasonable timescale to update the online course materials.

Each course features an end-user-survey where technical issues can be reported. These will be analysed on a monthly basis and any technical problems addressed at the earliest opportunity with the platform provider.